

CameraRail Repair / RMA Request Form

Customer form — complete electronically, save the PDF and email it to sales@camerarailsystems.com

Company

Contact person

Email

Phone

VAT / Tax ID

PO / Customer reference

Return address

Country

EQUIPMENT

Product / part name

Part number

Serial number

Quantity

System model

Purchase date

REQUEST

☐ Warranty repair

☐ Paid repair

☐ Inspection / estimate

☐ Estimate required before repair

Maximum authorized repair amount (€)

☐ Standard

☐ Urgent

Fault / symptom description

Troubleshooting already performed

CameraRail Repair / RMA Service Worksheet

Internal service page

RMA / Service No.

Date received

Received by

Customer reference

Package condition

☐

Good

☐

Damaged

Warranty status

☐

Pending

☐

Approved

Initial inspection

Diagnosis / root cause

Parts required

Additional work / notes

ESTIMATE / APPROVAL

Estimate No.

Estimate amount (€)

Sent to customer

Approval received

☐ Approved

☐ Declined

☐ Return unrepaired

Repair performed

Final test / result